

Borders without Barriers: Improving the State of International Resource Sharing

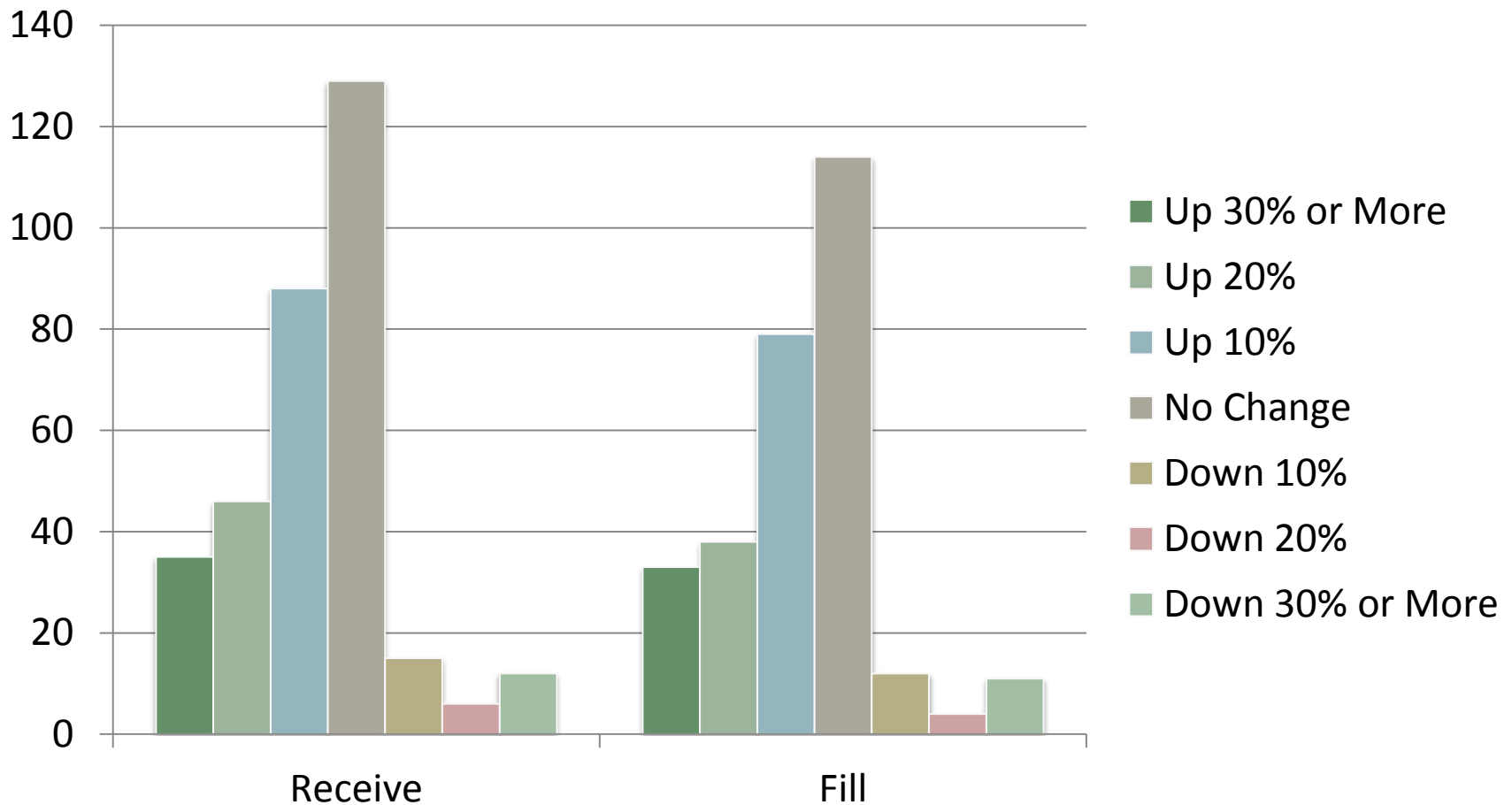
Tina Baich
 OCLC ILLiad International Conference
 March 21, 2013

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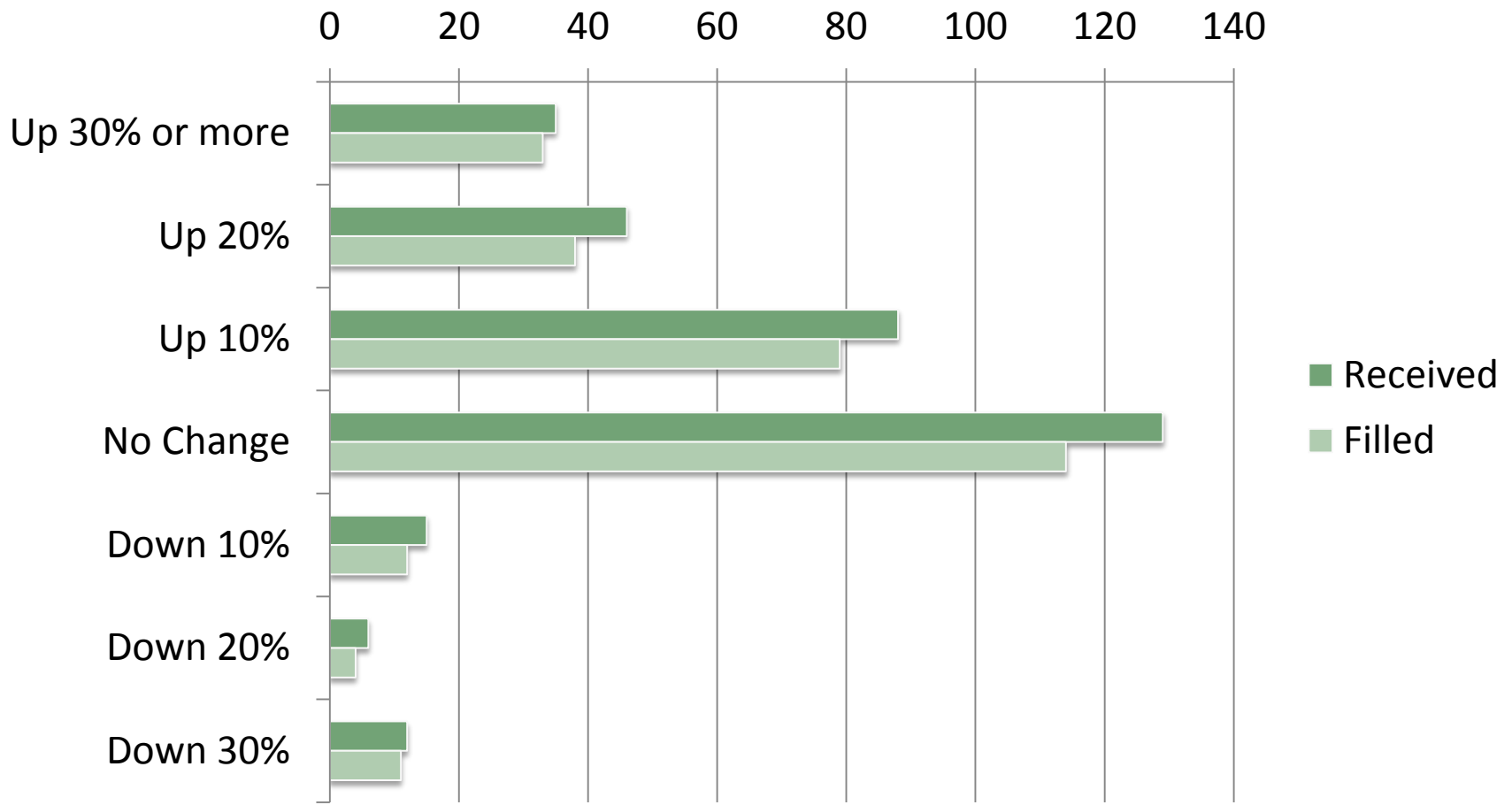
Agenda

- **Identifying barriers**
- **Lowering barriers**
- **Discovery resources**

Change in International Lending



Change in International Lending



Reasons for Change



Increased Volume

Visibility of holdings through online tools

New membership in resource sharing networks

Ease and speed of electronic delivery



Decreased Volume

Copyright and licensing restrictions

Prohibitive shipping costs

Greater availability of online resources

Payment options

Comparison of Barriers

2007 Survey

Difficulty of obtaining
some formats /
collections

Shipping

Payment

Communications

2011 Survey

Copyright and licensing
restrictions

Shipping

Payment

Communications

Copyright & Licensing Restrictions

- 20.3% don't deliver non-returnables electronically
- 42.3% can't supply non-returnables because of copyright

What can we do?

- Educate ourselves about international copyright laws
- Maintain awareness of ALA & LCA actions and legal cases that could impact copyright & ILL
- Advocate for ILL-friendly copyright laws and licensing terms

Education Resources

- Berkman Center [“Copyright for Librarians”](#) handbook and online course
- [Columbia Copyright Advisory Office](#)
- Crews, Kenneth. Copyright Law for Librarians and Educators: Creative Strategies and Practical Solutions. (3rd ed.) ALA Editions, 2012.
- Crews, Kenneth. [“Study on Copyright Limitations and Exceptions for Libraries and Archives.”](#) WIPO, 2008.
- Pilch, JT. [“International Copyright: Why It Matters to Libraries.”](#) Library Copyright Alliance Issue Brief, 2009.
- [Treaty Proposal on Limitations and Exceptions for Libraries and Archives. Version 4.3. IFLA, 2012.](#)
- [UNESCO Collection of Copyright Laws](#)

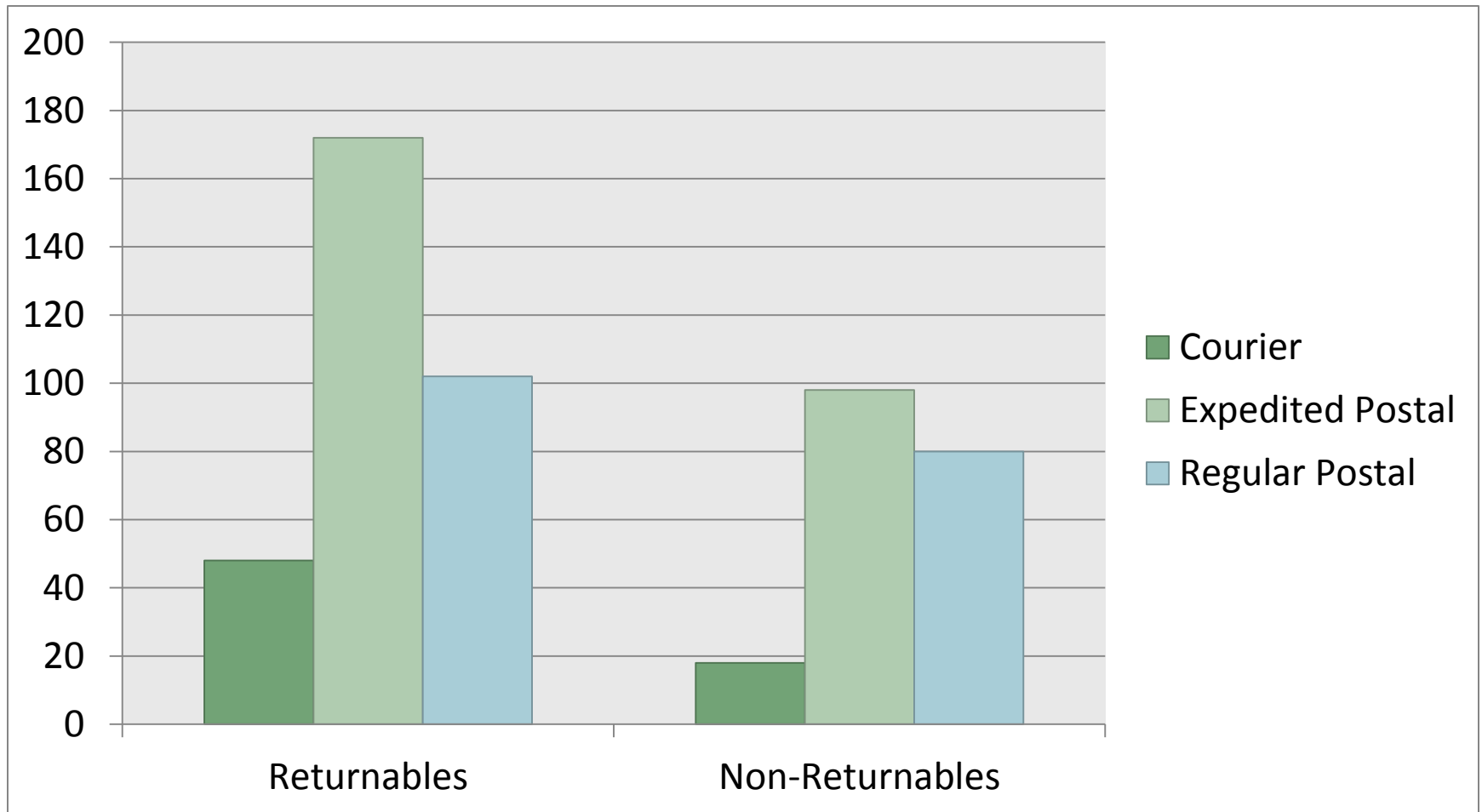
Recent Court Cases

- Authors Guild v. Google Books
- Authors Guild v. HathiTrust
- Cambridge University Press, et al. v. Patton, et al.
- Kirtsaeng v. John Wiley and Sons, Inc.
- Omega S.A. v. Costco Wholesale Corporation

ALA & LCA Initiatives

- Advocacy
- Publications and court documents
- Comments to US Copyright Office and WIPO on relevant topics

Shipping

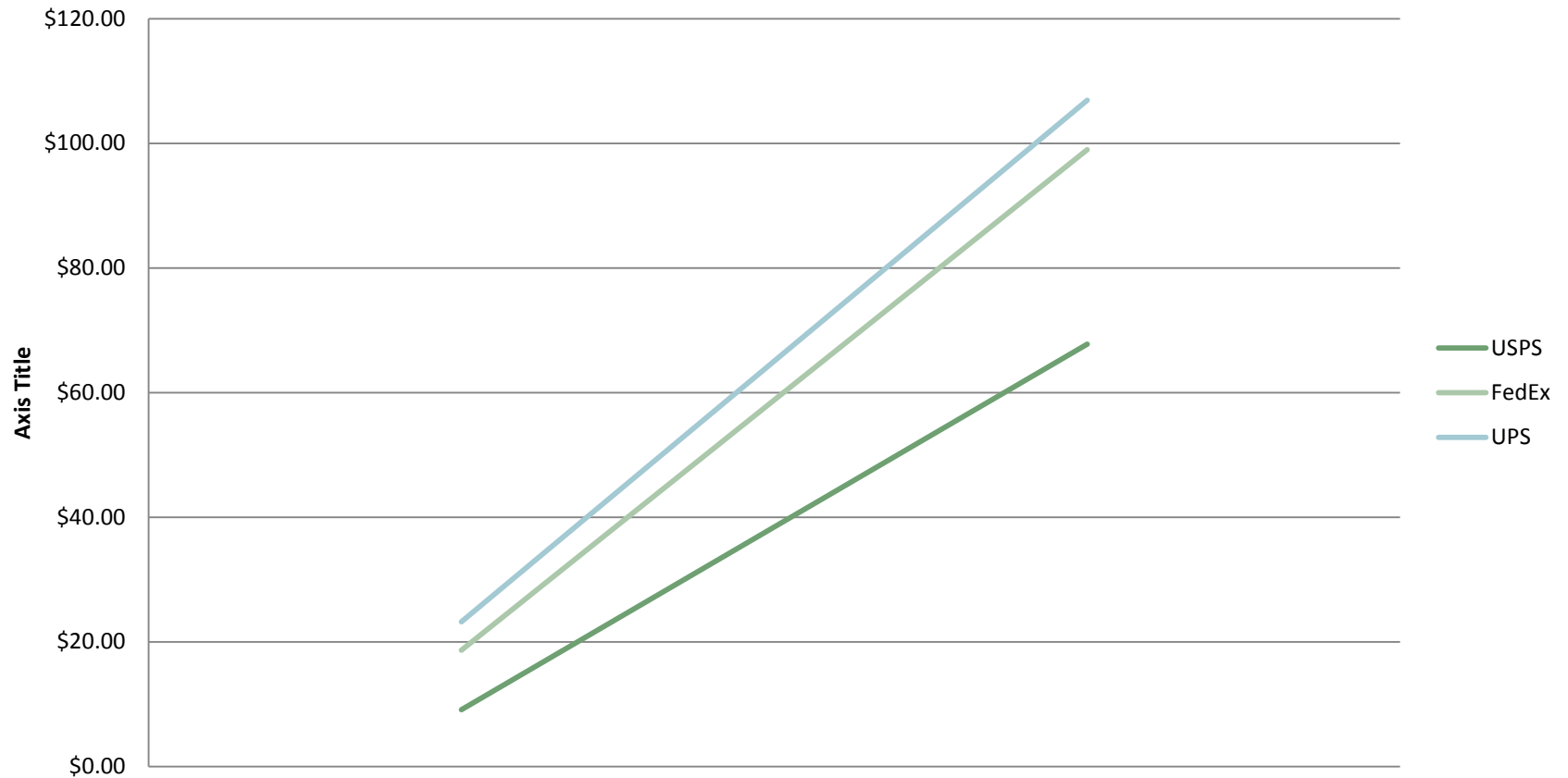


What can we do?

- Overcome our hydrophobia
- Consider upgrading to expedited postal service
- Be familiar with customs requirements
- Advocate for ILL of ebooks
- Digitize books that are out of copyright

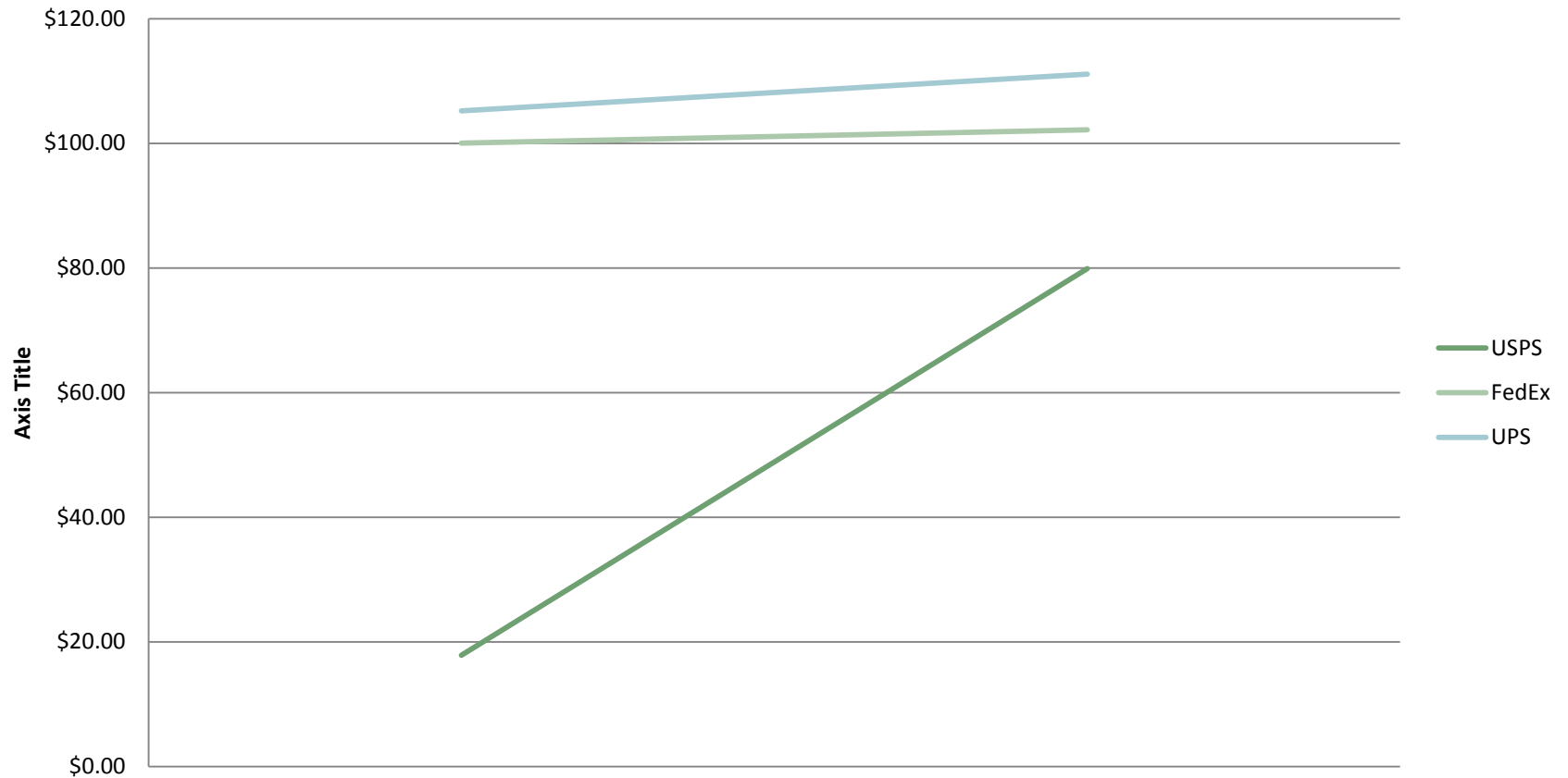
Shipping Service Cost Comparison

Shipping to Canada



Shipping Service Cost Comparison

Shipping to England



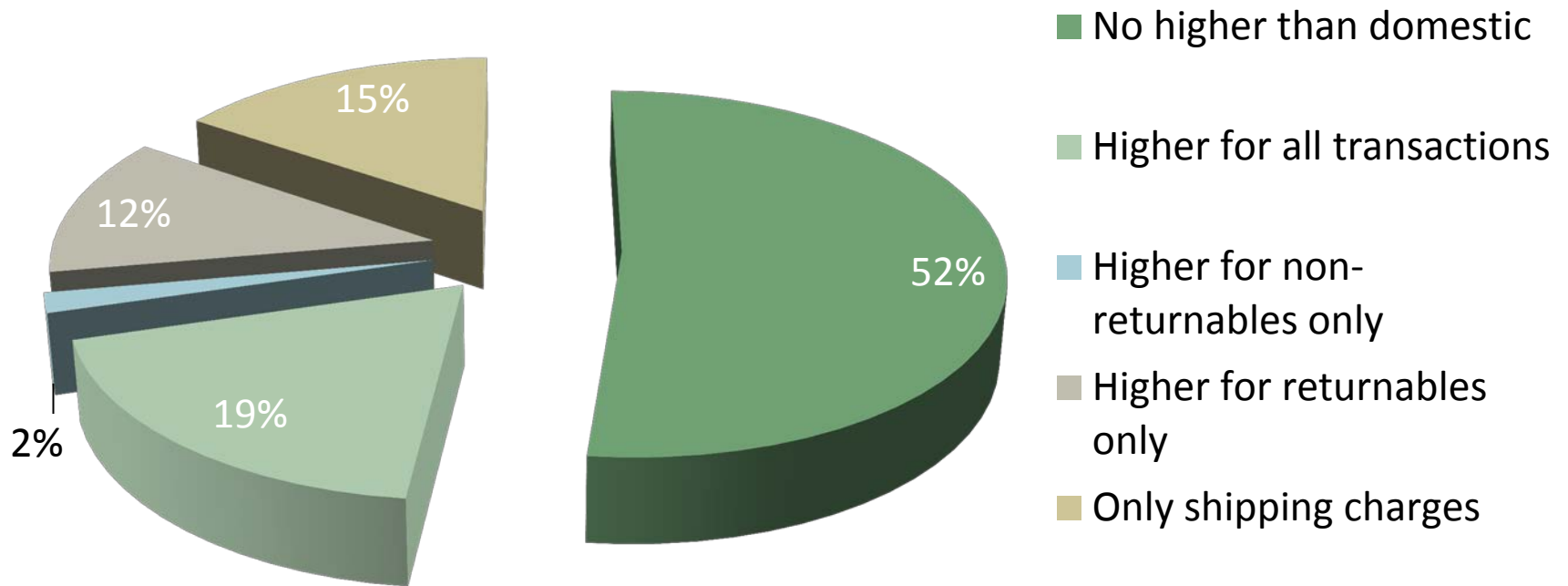
Customs Requirements

- [DHL Customs Support](#)
- [FedEx Guide to Customs Forms](#)
- [UPS International Shipping How-To Guide](#)
- [USPS Customs Form Online Tools](#)

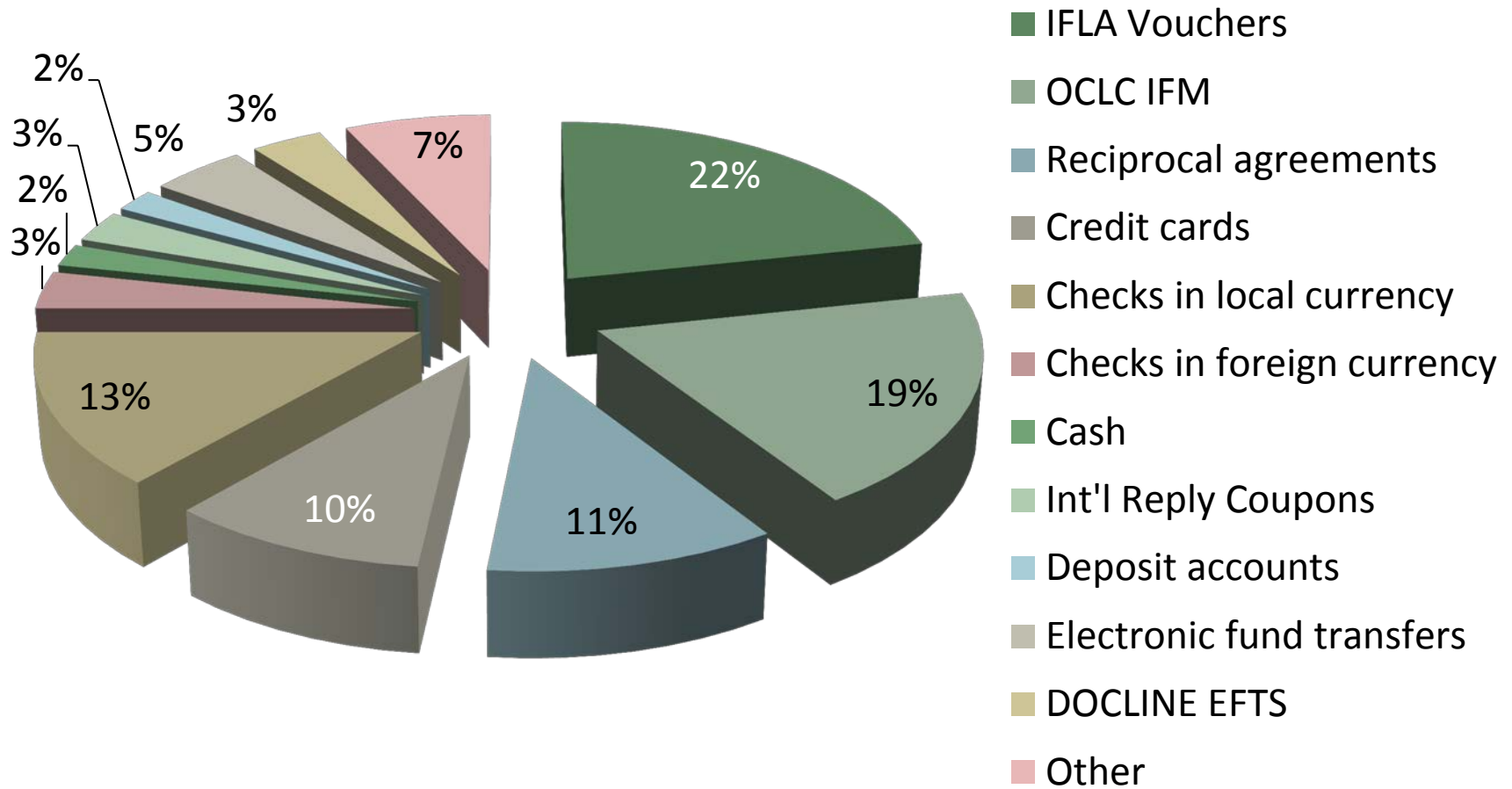
Digitization

- Coordinate with digital libraries team in your library
- Develop price structure for digitization
- Confirmed public domain materials can become part of digital collections
- Allows you to share unique materials without risk to the item
- Saves both time and money

Fees



Payment Options



What can we do?

- Consider higher charges for international requests
- Establish international reciprocal agreements
- Educate & advocate for use of IFLA vouchers
- Advocate for electronic conversion of ILFA vouchers
- Credit card

IFLA Vouchers

Value:

- Full = 8 euros
- Half = 4 euros

Order from:

- IFLA
- Lyrasis
- OCLC



Communication

- Top methods for receiving requests:
 - E-mail (86.1%)
 - OCLC (56.4%)
 - Fax (32.9%)
 - Mail (31.4%)

BUT...

Only 35.7% post lending policies on library website

What can we do?

- Post our ILL Policies on our websites and in the OCLC ILL Policies Directory
- Verify holdings before placing requests

Sample Lending Policies Page



Already registered? Log on to ILLiad [here](#).

* Indicates required field

Registered, but you've forgotten your Username and/or Password?

Please call (317-274-0500) or **e-mail** us.

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Please check our online catalog (IUCAT) to determine if University Library owns what you are looking for. We are able to lend items held at **I-UNIVLIB** or **I-ART** (Herron School of Art Library): **IUCAT**

We prefer to accept requests from other libraries through OCLC (our symbol is IUP), but will also accept requests through an online form. **Please request an account by clicking this link.**

Fee Schedule and Loan Periods:

Indiana Libraries: No charge

Libraries with whom we have a reciprocal agreement: No charge

Non-Profit Libraries: \$15 OCLC IFM or \$20 invoice per request

For-Profit Libraries: \$20 OCLC IFM or \$25 invoice per request

Rush Requests and/or photocopies greater than 50 pages: \$5 extra












International Libraries:

81 We accept any of the following methods of payment: 2 full IFLA vouchers per request, 10 International Postal Reply Coupons per request, payment in cheque (US funds), or payment by

Sample ILL Policies Directory policy

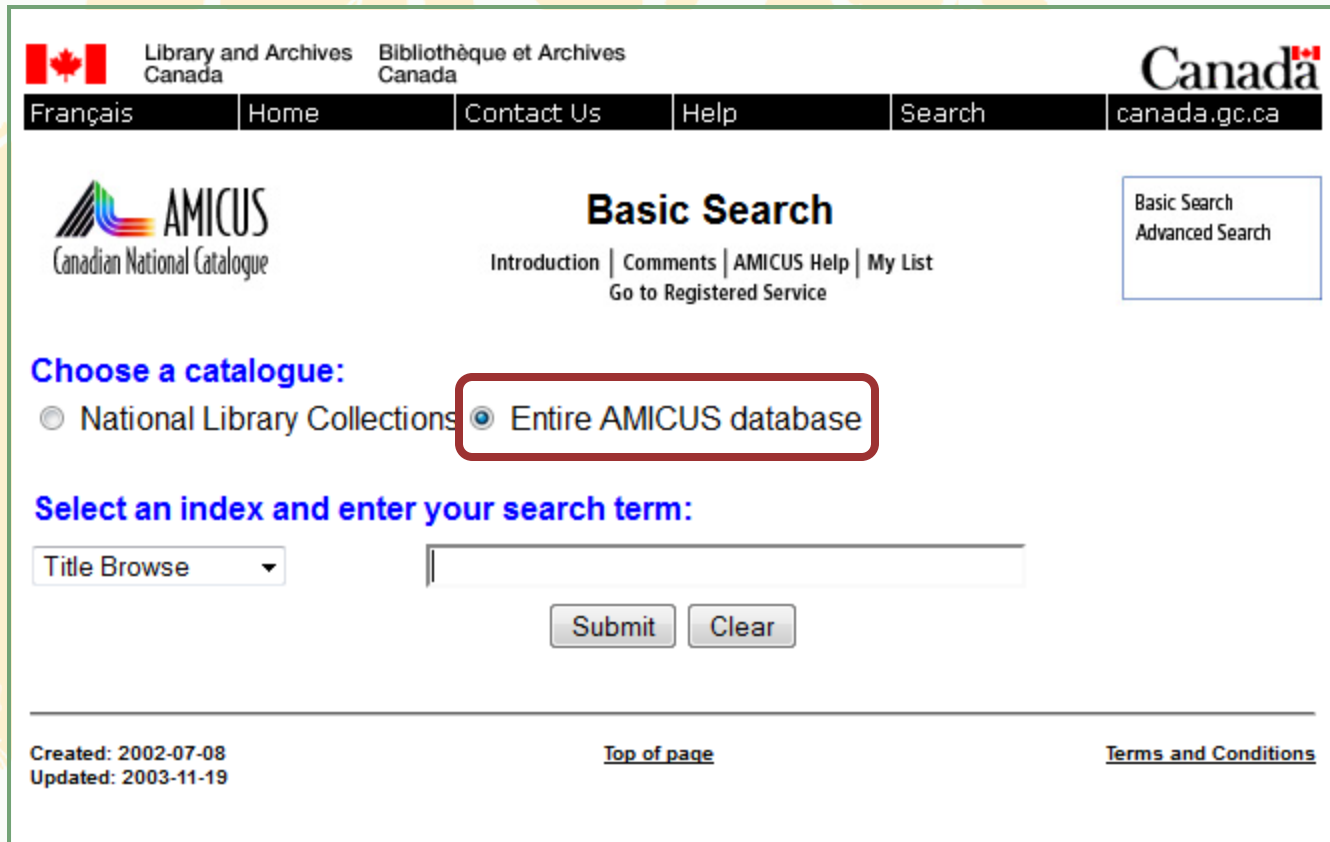
International Libraries (Including Canada)

 [Edit](#)  [Delete](#)

SERVICE	FEES	BORROWERS	ITEMS	DETAILS
Loan Item Max: None Loan Period: 3 Month(s) Renewal Max: 2 Renewal Period: 1 Month(s)	Per Request: <ul style="list-style-type: none">15.00 Currency: United States Dollar Tax Included: Yes	Groups:  Any Libraries:  Any Locations:  Any	Collections:  Any Formats:  Book  Computer File  Dissertation  Government Document  Sound Recording  Thesis  Visual Material	Requests: <ol style="list-style-type: none">OCLC ILLURL Delivery: <ol style="list-style-type: none">Air Mail Billing: <ol style="list-style-type: none">OCLC IFMIFLA VoucherInvoice to Follow - 5.00

Note: This policy applies to International Libraries including those in Canada. We also accept 2 IFLA vouchers or 10 International Postal Reply Coupons for each loan. Payment by Credit Card also accepted.

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The screenshot shows the AMICUS Canadian National Catalogue search interface. At the top, there is a header with the Library and Archives Canada logo and name in both English and French, a navigation bar with links for Français, Home, Contact Us, Help, Search, and the website URL canada.gc.ca, and the Canada wordmark. The main content area features the AMICUS logo and the title 'Basic Search'. Below this, there are links for Introduction, Comments, AMICUS Help, My List, and Go to Registered Service. A search box is present with a 'Basic Search' button and a link to 'Advanced Search'. The 'Choose a catalogue:' section has two radio buttons: 'National Library Collections' and 'Entire AMICUS database', with the latter being selected and highlighted by a red rectangle. The 'Select an index and enter your search term:' section includes a 'Title Browse' dropdown menu, a search input field, and 'Submit' and 'Clear' buttons. At the bottom, there is a footer with creation and update dates, a 'Top of page' link, and a 'Terms and Conditions' link.

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AMICUS No. 27460333
Monograph

NLC COPIES: NL Stacks - FC3812 T44 2002 - NL copy: hardcover
Preserv - on site - B-35391 - Copy 2 - NL copy:
hardcover - NO ILL
NL Stacks - FC3812 T44 2002 - Copy 3 - LAC copy:
Hardcover copy.

NAME(S) : *[Thirkell, Fred, 1930-](#)
[Scullion, Bob, 1937-](#)

TITLE(S) : British Columbia 100 years ago : portraits of a
province / Fred Thirkell and Bob Scullion
British Columbia one hundred years ago

EDITION: 1st ed.

PUBLISHER: Surrey, B.C. : Heritage House Pub. Co. Ltd., c2002.

DESCRIPTION: 176 p. : ill., map ; 21 x 29 cm.

NOTES: Includes index.

Includes bibliographical references: p. 174.

NUMBERS: Canadiana: 20029109086

ISBN: 1894384490 (bound)

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AMICUS No. 27460333

7 Location(s)

Thirkell, Fred, 1930-. British Columbia 100 years ago : portraits of a province / Fred Thirkell and Bob Scullion. 1st ed. -- Surrey, B.C. : Heritage House Pub. Co. Ltd., c2002.

The information below is provided for interlibrary loans (ILL). To request the item, contact your local library for ILL services available to you.

Library	Holdings Summary	Available for ILL
<u>ACU</u>	FC3812 .T44 2002	Yes
<u>BVA</u>		Yes
<u>OKQ</u>	FC3812 .T44 2002	Yes
<u>OKQJM</u>	FC3812 .T44 2002	No
<u>OONL</u>	NL Stacks FC3812 T44 2002 Copy 3 NL Stacks FC3812 T44 2002 Preserv - on site B-35391 Copy 2 NO ILL	Yes
<u>QMM</u>	FC3812 T44 2002	Yes
<u>SSU</u>	FC3812 .T44 2002	Yes

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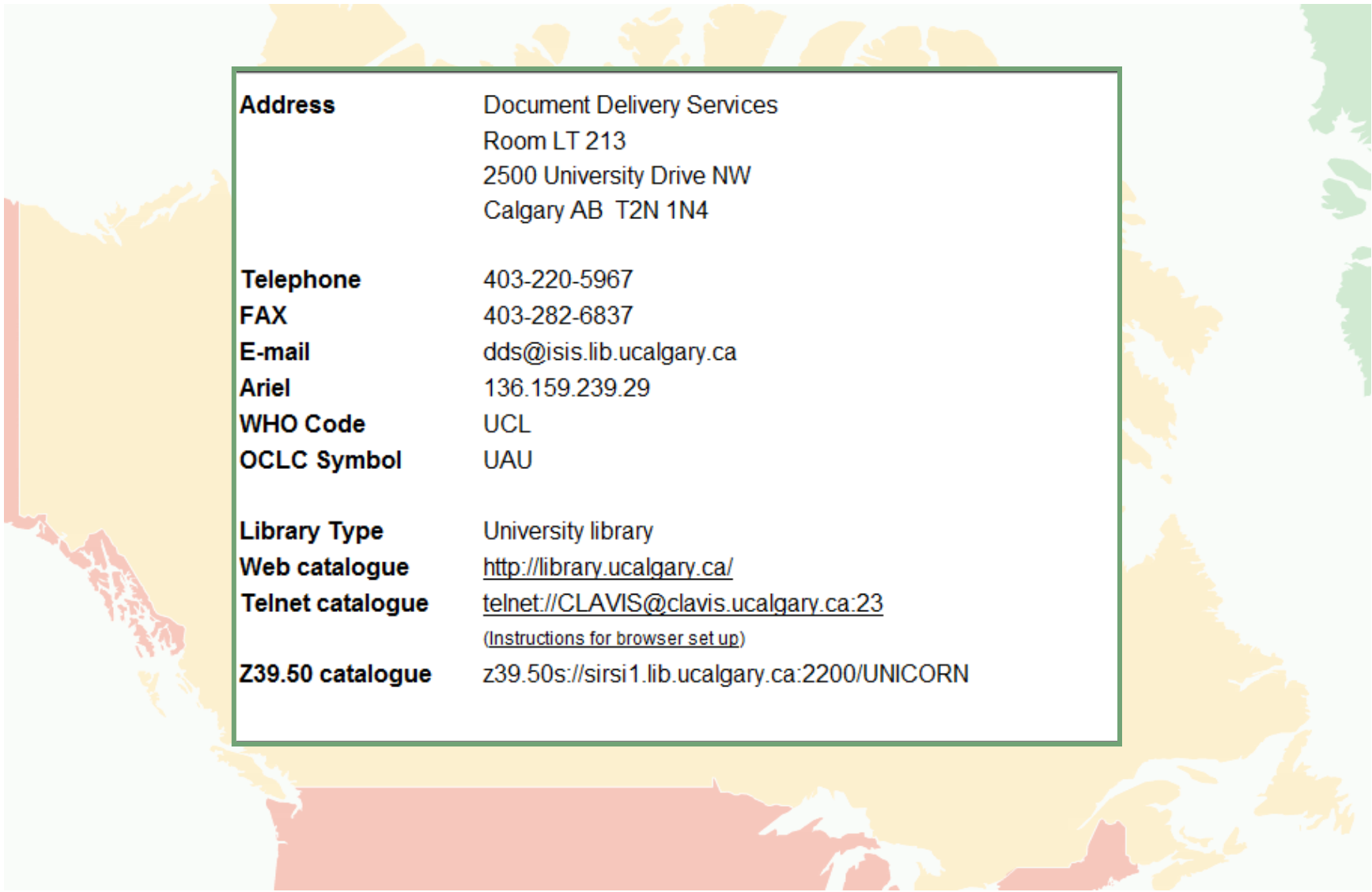
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Library Symbol [ACU](#)
Library Name [University of Calgary, Library](#)

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Monographs	3 weeks, no renewals
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Payment	Invoiced quarterly
Not for loan	archives newspapers

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Telnet catalogue	telnet://CLAVIS@clavis.ucalgary.ca:23 (Instructions for browser set up)
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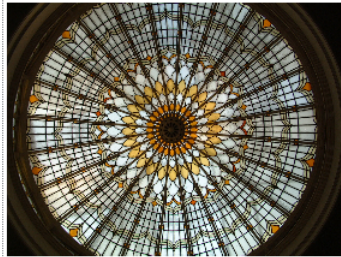
Map Search

Author, Editor

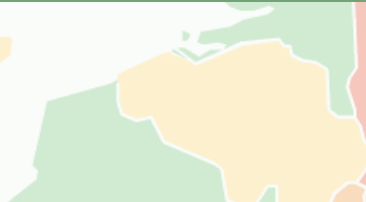

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- ☐ [The Achill Mission estate : a Protestant enterprise in Catholic communities](#) / Taro Matsuo.
Matsuo, Taro.
[Tokyo] : The author, 1997.
- ☐ [The Achill Mission estate : a Protestant enterprise in Catholic communities](#) / Taro Matsuo.
Matsuo, Taro.
[Tokyo] : The author, 1997.
- ☐ [The Achill Mission, and the present state of Protestantism in Ireland ...](#) / Edward Nangle.
Nangle, Edward.
[S.l.] : Protestant Association, 1839.

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Matsuo, Taro.
[Tokyo] : The author, 1997.

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Santry Book Repository	SPL-21-333 (Copy 3)	
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Santry Book Repository	SPL-21-335 (Copy 5)	
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Contact details

Website: <http://www.tcd.ie/Library/> Email: libraryweb@tcd.ie (Information Service) Tel: ☎ +353 1 896 1661

About the library

The library of Trinity College Dublin is the largest library in Ireland. The library was established at the same time as the College in 1592 and now holds over 4 million volumes. It is a legal deposit library meaning it is entitled to claim a copy of every book published in the UK and Ireland.

The main libraries are found on the College campus:

- Berkeley Library: contains materials for history, law, official publications, psychology and print reference and bibliography collections for all subjects
- Lecky Library: contains materials for business, economics, social sciences, education, geography and geology
- Ussher Library: contains materials for classics, history of art, Jewish studies, biblical studies, theology, languages, literature, music, nursing & midwifery, philosophy and print periodicals for all arts subjects
- Hamilton Library: contains materials (books and journals) for computer science, engineering, health sciences, mathematics and sciences

Other collections available are:

- Early Printed Books Reading Room: holds a small reference collection and is used for consulting older books from the closed access collections
- Manuscripts Reading Room
- John Stearne Medical Library is at St. James's Hospital
- Santry Book Repository: houses approximately 3 million volumes in closed access. Items held here must be requested
- Map Library
- AMNCH in Tallaght: serves the staff and students at the Adelaide and Meath Hospital

The local library catalogue is [available online](#).

British Library Interlibrary Loan Codes



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Charles Sturt University. Albury-Wodonga Campus Library.	Open to the public	002236363; 338.4791087 BEST<002236363>	Book; Illustrated	English
Flinders University. Flinders University Central Library.	Open to the public	1505664; 338.4791 B561.B	Book; Illustrated	English
Monash University. Monash University Library.	Open to the public	3176201; GI-GEN 338.4791087 B931B 2012	Book; Illustrated	English
Murdoch University. Murdoch University Library.	Open to the public	.b22776060; held	Book; Illustrated	English
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AUSTRALIAN INTERLIBRARY
RESOURCE SHARING DIRECTORY

The ILRS directory is a directory of Australian interlibrary loan and document delivery services and National Union Catalogue (NUC) symbols. To apply for an entry use the [New Entry](#) form. To update your entry use [Search](#) to find the entry and select the "Edit this record" button at the bottom of the page.

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Types of material held -

For loan: Audiovisual ; Films and videos ; Microforms ; Monographs

Not for loan: Electronic resources ; Maps ; Newspapers ; Pictures ; Rare material ; Reference material ; Serials (bound) ; Serials (unbound) ; Sound Recordings ; Other ; Material prefixed by NTC or SP.

Standard conditions of supply: NTL will direct requestors to other libraries sharing the XNLS identification for material held by them. Loans are for 6 weeks and are renewable. Renewal conditions: 6 weeks once only

For copy: Microforms ; Monographs ; Newspapers ; Reference material ; Serials (bound) ; Serials (unbound)

Not for copy: Audiovisual ; Electronic resources ; Films and videos ; Maps ; Pictures ; Rare material ; Sound Recordings ; Other

Will supply under these copyright conditions: Australian copyright cleared ; Fair dealing ; Services to the Crown

Conditions of supply for specific material types:

- Audiovisual: Loans are for 4 weeks and are non-renewable.
- Films and videos: Loans are non-renewable.
- Microforms: Loans are for 0 weeks and are non-renewable.

Will supply to: Libraries only


Charges (including [Australian GST](#) where applicable):

To Libraries:	Base interlending charge \$13.20 per item. Base copying charge \$13.20 per item for up to 50 pages; \$3.30 for every additional 50 page/s.
Delivery charges:	\$3.30 for STD fax delivery for up to 10 pages; \$3.30 for every additional 10 page/s.
Service levies:	\$26.40 for Rush (conditions: KDD, fax, email but PHONE FIRST & speak with DocDel Officer as section is not staffed all the time.)
Overseas supply: (additional charges may apply)	Requests by KDD, email, fax. Charges: ILRS rates + freight

Locating German Publications

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Leibniz Information Centre for Economics)
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- ZXW (SUB Göttingen)
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KVK - Karlsruhe Virtual Catalog

Meta search interface for more than 500 million books and serials in library and book trade catalogs worldwide. [More ...](#)

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Titlewords Year

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Institution ISSN

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☐ France Union Cat.

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☐ Norway Union Cat.

☐ Poland National Libr.

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Karlsruhe Institute of Technology

KIT Library

Karlsruher Virtueller Katalog
Karlsruhe Virtual Catalog

KVK

New Search

Help

1. German national library

German national library

1. Musées de Berlin (ouest) / [publ. par Museumspädagogischen Dienst Berlin. Responsable de la publ.: Jochen Boberg. Trad.: Marcel Saché] / Boberg, Jochen [Hrsg.] / 1990

Total Number of Matches: 1

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2. GBV, Union Catalog Northern Germany

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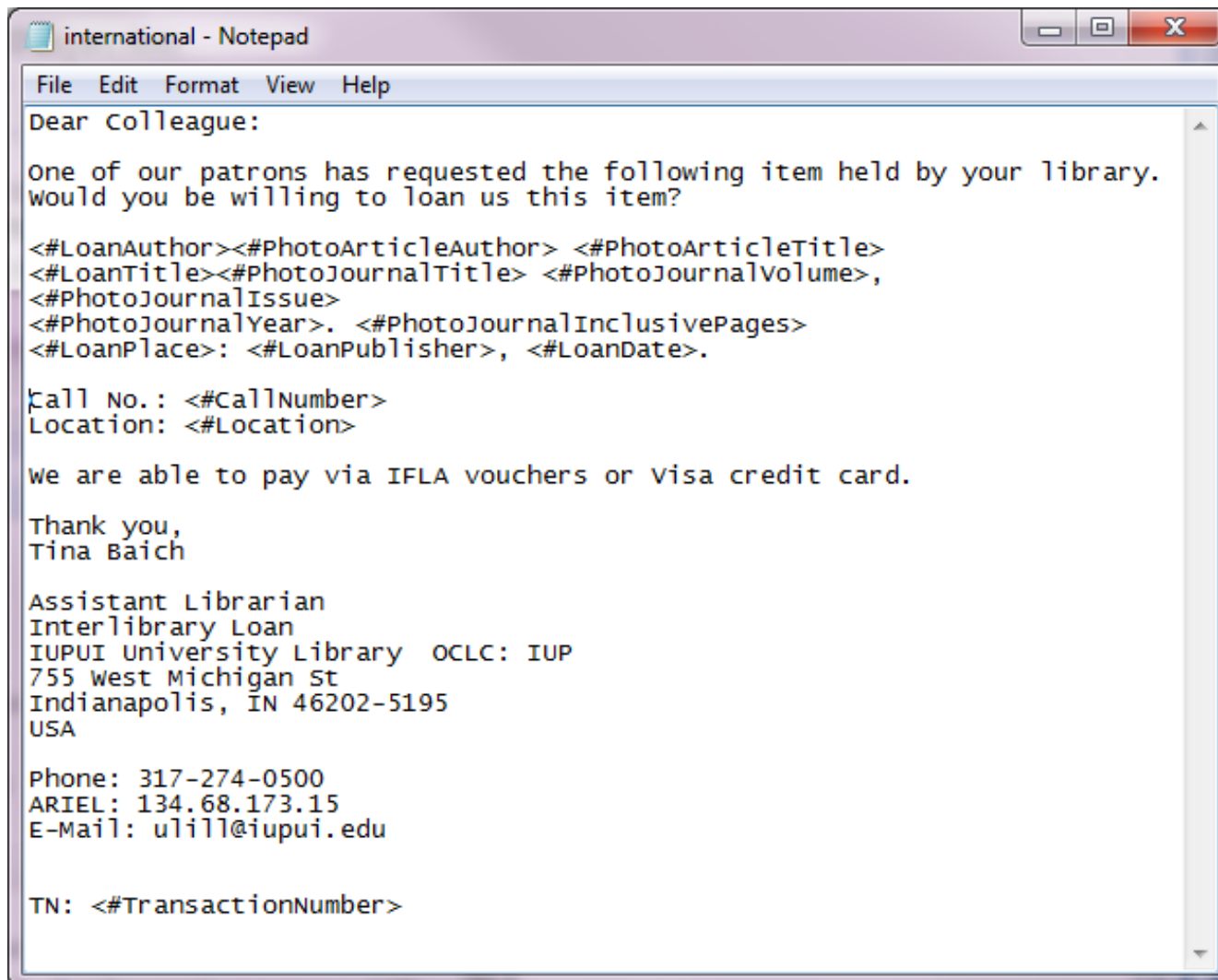
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