



## INDIANA UNIVERSITY

SCHOOL OF MEDICINE

Bowen Center for Health Workforce Research and Policy

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### **Reservists Who Stepped Forward to Help with the Initial Surge**

A total of 15,551 licensed healthcare professionals have filled out the ISDH Healthcare Reserve Workforce Survey. Of these, 11,433 (physicians, advanced practice providers, registered nurses, respiratory therapists, and selected other professionals) were matched to hospitals that they identified they were willing to serve at. Hospital received customized lists of these professionals, including contact information, on April 3<sup>rd</sup> so that they were aware of professionals in their community that could serve during the initial surge. Hospitals reached out to professionals as they had needs.

### **Healthcare Professions Student Step-up to the Plate**

After the initial engagement of Licensed Health Professionals Reservists and response to hospital need for healthcare workforce, Health Professions Students were engaged through a survey where they could self-identify as being willing to serve on the Indiana Healthcare Student Volunteer Task Force. To date, 951 students (medicine, nursing, respiratory therapy, and other training programs) have responded to the survey and indicated they are willing to serve.

### **Managing Healthcare Workforce Needs Requests**

In order to support ongoing health workforce needs related to COVID 19, the Bowen Center developed a Health Workforce Needs Request form for the State of Indiana that is now embedded on an IN.gov COVID 19 webpage. The Needs Request Form went live on April 10<sup>th</sup>. To date, 100 facilities have submitted needs requests. The majority of these have been Long Term Care facilities, with increasing needs requests coming from Service Providers for People with Disabilities. In total, 2,521 Reservists and 308 students have been matched to Needs Requests throughout the state. Once matched, the Facility receives a customized list of Reservists and Students (with corresponding contact information) that match their specific request. Reservists then receive a separate email letting them know they were matched and that the facility may be in contact. This process empowers the Facility and the Reservists/Students to determine fit and arrangements (compensation, hours, etc.).

### **Ongoing Health Workforce Response**

In order to determine how many Healthcare Reservists and Student Volunteers were still available and maintain an up-to-date list for ongoing Healthcare Workforce needs related to COVID 19, the Bowen Center implemented an Updated Availability survey strategy to determine how many Reservists were available after being matched to hospitals. Since April 7<sup>th</sup>, Reservists have had the opportunity to update their availability every two weeks. In the first update survey, 7,753 healthcare professionals identified they were still available to serve on the Reserve. As of the last update survey, 5,883 Reservists and 828 Students reported that they are still available to serve.

### **The Bottom Line**

In total, just under 10,000 Reservists and Students have been matched to Indiana health facilities and are no longer available.