

## Reducing prescribing errors through creatinine clearance alert redesign

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**Abstract**

**Background:** Literature has shown that computerized creatinine clearance alerts reduce errors during prescribing, and applying human factors principles may further reduce errors. Our objective was to apply human factors principles to creatinine clearance alert design and assess whether the redesigned alerts increase usability and reduce prescribing errors compared to the original alerts.

**Methods:** Twenty Veterans Affairs (VA) outpatient providers: 14 physicians, 2 nurse practitioners, and 4 clinical pharmacists completed two usability sessions in a counterbalanced study to evaluate original and redesigned alerts. Each session consisted of fictional patient scenarios with three medications that warranted prescribing changes due to renal impairment, each associated with creatinine clearance alerts. Quantitative and qualitative data were collected to assess alert usability and the occurrence of prescribing errors.

**Results:** There were 43% fewer prescribing errors with the redesigned alerts compared to the original alerts ( $p=0.001$ ). Compared to the original alerts, redesigned alerts significantly reduced prescribing errors for allopurinol and ibuprofen (85% vs 40%, and 65% vs 25%,  $p= 0.012, 0.008$  respectively), but not for spironolactone (85% vs 65%). Nine (45%) providers voiced confusion about why the alert was appearing when they encountered the original alert design. When laboratory links were presented on the redesigned alert, laboratory information was accessed 3.5 times more frequently.

**Conclusion:** Although prescribing errors were high with both alert designs, the redesigned alerts significantly improved prescribing outcomes. This investigation provides some of the first evidence on how alerts may be designed to support safer prescribing for patients with renal impairment.

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**Introduction**

Renal function can be assessed through multiple methods; one common approach is to estimate creatinine clearance. People with impaired renal function are 5.5 times more likely to die than those without.<sup>1,2</sup> Adverse drug events and inappropriate prescribing related to renal function are estimated to occur in 20% to 46% of patients with impaired renal function, 91% of which may be preventable.<sup>3-7</sup>

Computerized alerts can reduce prescribing errors associated with nephrotoxic medications, renally cleared medications, and renal impairment.<sup>6, 8-12</sup> However, the approach to presenting information to providers via alerts may affect how providers assess and use that information.<sup>13-15</sup> For example, if the alert information is unclear this can result in inappropriate prescribing and increased patient risks.<sup>16</sup> Alert effectiveness is related to its usability, defined as the 'extent to which a [alert] can be used by specified users to achieve specified goals with effectiveness, efficiency and satisfaction'.<sup>17</sup> Usability is influenced by the alert's interface display, which can be modified using human factors principles to improve safety.<sup>18-20</sup>

Previously, we conducted an investigation to assess the use of alerts in outpatient care, which identified 44 factors that influence the human-computer interaction between providers and alerts, along with several weaknesses of alert designs.<sup>20</sup> For instance, providers suggested that the timing of creatinine clearance alerts be modified so they appear in response to specific medication orders, such as allopurinol and non-steroidal anti-inflammatory drugs. Thus, the present work was undertaken to redesign and evaluate creatinine clearance alerts. We hypothesized that redesigned alerts, which incorporated human factors principles, would significantly reduce prescribing errors compared to the original alerts. This investigation was part of a larger study, published elsewhere,<sup>21</sup> that examined efficiency, mental workload, perceived satisfaction, and prescribing errors across several alert types, but did not assess findings by alert type. Herein, we present findings specific to creatinine clearance alerts

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for the first time. Distinct contributions of this article also include prescribing errors for individual medications; an in-depth analysis of prescribing actions, including how prescribers responded to dose dependent versus contraindicated medications; and prescribers' utilization of laboratory results for resolving alerts.

**Methods****Study design**

Participants completed prescribing tasks for fictional patients.<sup>22</sup> Each participant completed two, 30-minute sessions (i.e., original and redesign) in a counterbalanced design, with a washout period of at least 2 weeks between sessions so participants would be less likely to remember the tasks in each session. They were informed that they could order, discontinue, or change any medications. All participants were able to choose a medical or pharmaceutical textbook worth up to \$50 for each session as an acknowledgement of their time.

The study was approved by the Indiana University Institutional Review Board and Veterans Affairs (VA) Research and Development Committee, and was conducted at the VA Health Services Research and Development Human-Computer Interaction and Simulation Laboratory.<sup>23</sup> This manuscript was prepared using the STatement on the Reporting of Evaluation studies in Health Informatics (STARE-HI) guidelines.<sup>24</sup>

**Participants**

Twenty VA providers (6 men, 14 women) participated, consisting of 14 physicians, 4 clinical pharmacists, and 2 nurse practitioners. Clinical pharmacists were included in this study because they have prescribing privileges in VA outpatient care and also receive alerts. None of the research team members were study participants. Additionally, none of the participants had any involvement in the development of study materials or data analysis. This sample size is within the acceptable range reported

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by other human-computer interaction studies<sup>25-28</sup>. Participants had a mean age of 41 (range: 29-56) and an average of 7.5 years experience (range: 1-13.5 years) with VA computerized provider order entry.<sup>21</sup> Providers were recruited through e-mail and face-to-face communication and were eligible to participate if they were staff at the VA primary care clinics, and had at least one year of experience with VA computerized provider order entry. Students and residents were excluded from the study.

## Apparatus

### *Prototypes*

Two prototypes were developed within a mock electronic health record. The original alerts (Figure 1.A) represented those in use at the VA. These alerts appear before the medication list is displayed, warning providers “pre-emptively”. Alert redesigns (Figure 1.B) were iteratively developed by a team that included human factors engineers and clinicians, and informed by our previous study, where we identified limitations of alert designs within outpatient care.<sup>20</sup> Redesigns were further informed by literature evidence and a VA advisory panel.<sup>21, 29-31</sup> Human factors principles incorporated in the redesigned alerts included presenting alerts in a tabular format<sup>32</sup>, embedding links to additional laboratory information<sup>30</sup>, adding information on medication risks<sup>31</sup>, and changing the timing of the alert so that it appeared in association with specific medications. For both alert designs, participants could access the ‘Labs’ tab in the mock electronic health record, but this required exiting the ordering process.

### *Scenarios*

A pharmacist and physician developed two fictional patient scenarios to evaluate the alerts and reviewed the scenarios for completeness. Predefined, objective criteria for errors were developed a-priori from Micromedex guidelines<sup>33</sup> (Table 1, column 5) and used as the standard for error determinations.

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Scenarios included three medications that required adjustment or discontinuation due to renal impairment (Table 1). For the original design, two creatinine clearance alerts were produced, each near the beginning of the associated scenario. These alerts presented a general warning about estimated creatinine clearance and other lab results when the prescriber first enters the computerized provider order entry system (see Figure 1A). In contrast, redesigned alerts appeared immediately after order details for each medication were entered; thus, three alerts could appear. Additional prescribing tasks were interspersed between alerts to mimic workflow that occurs during patient care. Scenarios were identical between the two sessions, aside from the patient's name. Scenarios were pilot tested by three clinicians, not included as study participants, prior to data collection to ensure scenarios were clear, clinically appropriate, and followed standards of care.

**Data Collection**

Participants were recorded using Morae® (Okemos, MI) software which captures video of the computer screen actions. We collected qualitative data using the Think-aloud technique, where participants are asked to verbalize their thoughts as they use the alerts.<sup>34-36</sup> Debrief interviews were conducted if time permitted. All verbalized statements were recorded and transcribed for later analysis.

**Data Analysis**

Video data were evaluated to assess usability. These data were analyzed by one individual with previous usability evaluation experience who was not part of the alert redesign team. This individual reviewed the videos, examined computer screen actions, and transcribed Think-aloud statements to assess the usability of the alerts. A pharmacist who was involved in neither the scenario development nor the redesign effort reviewed the videos and used the predefined criteria to evaluate prescribing errors. Another pharmacist double-checked each categorization to ensure accuracy.<sup>37</sup> Prescribing errors and accessing laboratory results were compared across the two alert designs using Wilcoxon signed-rank

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test for all three medications and McNemar tests for individual medications. All statistical tests were conducted with SPSS version 20.0.

## **Results**

### *Prescribing errors related to renal impairment*

Across the scenarios, participants made significantly fewer prescribing errors (n=26) when using the redesigned versus original creatinine clearance alerts (n=47, p=0.001; Figure 2A). There were 43% fewer prescribing errors with the redesigned alerts. Results for individual medications are shown in Figure 2B.

### *Prescribing Actions for dose-dependent versus contraindicated medications*

As shown in Table 1, allopurinol required at least a dose reduction, while spironolactone and ibuprofen were contraindicated for the scenarios. Table 2 outlines prescribing actions taken for each. Providers appropriately decreased the dose of allopurinol three times more often when they encountered the redesigned alerts. Several prescribers incorrectly reduced the dose of spironolactone rather than canceling the order, although more prescribers cancelled spironolactone with the redesigned alert.

### *Usability of Creatinine Clearance Alerts*

Usability findings are shown in Table 3.

### *Accessing laboratory results*

With the original alerts, additional laboratory information could only be accessed through the 'Labs' tab, but when providers used the redesigned alerts, laboratory information was accessed 3.5 times more frequently using the 'more labs' hyperlink than the 'Labs' tab. Overall, there was a modest improvement in appropriately discontinuing the spironolactone with the redesigned alerts (Figure 2B), but this was not due to the ease of viewing laboratory results: 2 of 5 providers who viewed labs with the original alerts



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proceeded with the order, while 7 of 11 providers who viewed labs with the redesigned alerts proceeded with the order for spironolactone (Table 2).

### **Discussion**

To our knowledge, this scenario-based study is the first to systematically compare two different designs for creatinine clearance alerts. Other studies noted a 16% reduction in prescribing errors when renal dosing alerts occurred during medication dispensing, and as much as a 42% reduction in prescribing errors during medication ordering compared to no alert, but neither study compared different alert designs nor examined the application of human factors principles on prescribing safety.<sup>6, 11, 12</sup> Our result of 43% fewer prescribing errors with the redesigns, supported the hypothesis that applying human factors alert design would reduce prescribing errors. Approximately 26 million Americans have chronic kidney disease.<sup>1</sup> Preventable medication errors occur in this population about 7 million times and cost about \$18 million annually.<sup>38</sup> If the alerts reduce medication errors by 43%, as in our study, this could prevent harm to approximately 3 million patients and save nearly \$8 million dollars annually.<sup>38</sup>

Four features of the redesigned alerts likely contributed to safer prescribing. First, the redesigned alerts occur closer to the time of medication decision-making, whereas the original alerts may have appeared too *early* in prescribing workflow, thereby increasing errors. The original alerts appeared before the provider attempted to order or select a medication. Recent literature advocates for preemptive alerts that appear before prescribing decisions which may minimize workflow interruptions.<sup>39</sup> However, when the original alerts were presented prior to medication selection, providers vocalized confusion about the alert's purpose and prescribing errors were significantly greater. This early timing for alerts requires the provider to remember that the patient has renal impairment and assumes providers will know which medications are contraindicated or require a dosage adjustment later in the workflow of the session when specific medications are ordered. Our findings provide evidence that safer prescribing

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occurs when alerts are provided closer to the point of decision-making – in this case, *later* in prescribing workflow - when the provider is attempting to prescribe a potentially harmful medication. The redesigned alerts are ‘smarter’ than the original alerts in that the redesigns are specific to renally dosed medications, whereas the original alerts appear regardless of what is being ordered. In cases where providers are not ordering any renal dosing medications, the redesign could also reduce inappropriate alerts as well as the number of alerts presented. Similarly, the later presentation of the alert indicated that providers may need some type of action, as indicated by the increased number of providers who adjusted doses when presented with the redesigned alerts.

Second, safer prescribing may have occurred in some cases because participants accessed laboratory results more frequently with the redesign, which included embedded links to lab results. This may facilitate clinical workflow by providing better data access, and allowing providers to more rapidly view information for clinical decision-making. Literature suggests that patient specific information, should be summarized and readily accessible within the alert, if solicited.<sup>40</sup>

Third, the redesigned alerts displayed information in a tabular format, instead of one string of laboratory information. This format likely allowed providers to readily identify pertinent information when responding to alerts. Providers indicated the original design was difficult to read, and in one case, incorrectly interpreted the patient’s renal function as acceptable; the original design assumes that the provider will recognize an abnormal creatinine clearance, whereas the redesigned alerts specify the creatinine clearance is ‘low’.

Fourth, providing information regarding medication risk may promote safer prescribing. According to warning design literature, risk information is key to help individuals recognize the level of danger.<sup>19,29</sup> With the redesigned alerts, safer prescribing occurred for two medications with risks of hepatotoxicity

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and renal failure, which providers may perceive as more serious than the risk of hyperkalemia with spironolactone.

Despite improved safety for allopurinol and ibuprofen, errors still occurred. This may be because estimated creatinine clearance was slightly below the accepted threshold of 30 mL/min, and providers may be inclined to renew these medications as this simulated patient had no previous problems. Errors were unlikely due to providers completely overlooking the alerts, since participants were asked to think aloud as they encountered alerts.<sup>21</sup>

Other factors may explain why errors remained high with spironolactone. Providers might have determined that hyperkalemia could be monitored and managed with other interventions like dietary restrictions rather than changing spironolactone. In the scenario, spironolactone needed to be cancelled because potassium was trending upward and above normal limits on the day of prescribing (Table 1). Neither alert design provided potassium results on the initial alert interface; this may have promoted some types of prescribing errors. Providers might not have been aware of the associated risk of hyperkalemia with renal impairment with the original design. Redesigned alerts occurred in association with spironolactone and stated a risk of hyperkalemia, but even with these changes, 65% of providers still proceeded with the order (Figure 2). With the redesign, seven providers who viewed lab results, presumably noting the elevated potassium level, continued with the spironolactone order. This indicates that easy access to lab results from the alert is not sufficient to promote safer decisions, but may improve workflow. One implication of these findings is that alerts may be improved by specifying whether a medication is 'contraindicated' or requires a 'dose reduction', since prescribers demonstrated confusion about what actions were warranted. This could be explicitly stated as part of the alert warning. Our findings for spironolactone are consistent with results from a clinical trial, which reported that over 80%

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of outpatient physicians overrode drug-drug interactions alerts where the risk was hyperkalemia, even when the alert showed a potassium value above 5 mEq/L.<sup>41</sup>

**Future Work**

The overall error rate in our study, 60%, was still relatively high, but lower than reported in other studies of inappropriate renal prescribing, which found error rates of approximately 75%.<sup>4</sup> Future research should focus on elucidating providers' decision-making process. Additionally, differences between provider types should also be explored. With the redesign, some providers wanted information on dosing guidelines to inform their decisions. Providing dosing guidance may further reduce errors. Results provide evidence that presenting alerts too early in the prescribing process may weaken safety, but the optimum timing for creatinine clearance alerts is unknown. Similarly, adding laboratory results to the initial ordering screen should be evaluated. The redesigned alerts should also be piloted and evaluated in live clinical environments. Finally, because the Think-Aloud technique may confound time measurement<sup>42</sup>, time to address the alerts was not analyzed in this study, and future work should examine time required in both laboratory and clinical settings.

**Limitations**

Providers were aware that patients were simulated; potentially reducing the precision of their clinical decision-making compared to clinical practice. Only three medications were used to evaluate creatinine clearance alerts and a larger number of medications may produce different results. Furthermore, our predefined criteria for errors may be more conservative than actual practice. Providers' responses might differ for inpatient scenarios, although we do not have data to support this. Finally, providers were recruited from one VA medical center and other providers may have responded differently.

**Conclusions**

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Overall, alerts redesigned according to human factors principles led to safer prescribing for scenarios involving renal impairment. This study provides some of the first evidence on how to design creatinine clearance alerts to promote safety. Results indicate that creatinine clearance alerts should appear in association with specific medications, rather than as a general, 'preemptive' alert. Alerts should also present information regarding risks. Easy access to laboratory results may aid workflow and increase viewing of labs. Redesigned alerts significantly reduced errors for ibuprofen and allopurinol. Study findings may be used to improve medication safety for patients with renal impairment.

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**Conflict of Interest**

Conflicts of interest: none.

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**Figure 1:** Screen shots of the original and redesigned creatinine clearance alerts. A) Original alert design. This alert appears when the provider starts the prescribing process but before a specific medication is selected. The provider must proceed past this alert before s/he is able to access the list of medications that can be ordered in the computerized provider order entry system. This screen shot is nearly identical to the alerts currently used in the VA system. Providers can also access laboratory results through the electronic health record, but not while the creatinine clearance alert is displayed on the screen. B) Redesigned alert. This alert appears only when a renally dependent drug is being ordered for a patient with a reduced creatinine clearance. The alert provides the provider with risks associated with medication use, estimated creatinine clearance, and a link to more laboratory results. Providers are also able to either cancel or accept the order within the alert. C) More labs. This screen shot presents the information displayed to providers when the ‘more labs’ link in the redesigned alerts is selected. It shows laboratory results relevant to renal function along with reference ranges and the date the test was conducted. Providers can close this window to return to the redesigned alert.

**Figure 2:** Percentage of prescribing errors (N=20 providers). A) Distribution of errors across all scenarios between the original and redesigned creatinine clearance alerts. (Maximum number of errors per provider for each alert design = 3). B) Percentage of prescribing errors for individual medications.

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Table 1: Description of patient scenarios related to creatinine clearance alerts and predefined criteria for errors.

1. Medication	2. Fictitious Patient Description	3. Relevant Laboratory Information <sup>†</sup>	4. Prescribing Task	5. Correct/Incorrect Actions	6. Prescribing Guidelines <sup>33</sup>
Spironolactone	This patient came in today for follow-up. He is a 62-year-old black male veteran that presented 2 months ago with congestive heart failure and lower extremity edema. He has also been recently diagnosed with panic disorder and depression.	<p><b>Today:</b> Est CrCL: 29.5 SCr: 2.4 BUN: 40 K+: 5.7</p> <p><b>2 weeks ago:</b> K+: 5</p> <p><b>4 weeks ago:</b> K+: 3.6</p> <p><b>6 weeks ago:</b> K+: 3.7</p>	The patient has been taking spironolactone for heart failure. Spironolactone was prescribed about a month ago and he only has a few tablets left. <b>Begin renewing spironolactone.</b>	<p>Correct: Order cancelled<sup>‡</sup></p> <p><i>Incorrect: medication renewed (any dose)</i></p>	Contraindicated in hyperkalemia (K+>5.5)
Allopurinol	Patient is an 89-year-old black male veteran who presented today for follow-up of hypertension. He had a myocardial infarction 6 months ago as a result of uncontrolled hypertension and dyslipidemia, and now has ventricular arrhythmias. He has diet-controlled Type II diabetes mellitus, is also being treated for depression successfully with nefazodone, which he has taken for the past year without any problems. The patient indicated he had just finished his treatment with ketoconazole, which was prescribed for oral candidiasis.	<p><b>Yesterday:</b> Est CrCL: 28.3 SCr: 1.4 BUN: 18 K+: 4.2</p> <p><b>1 Year ago:</b> SCr: 1 BUN: 10 K+: 4.1</p>	The patient has been taking allopurinol for gout since 1983 but has run out of refills on his prescription and needs it renewed. <b>Begin renewing allopurinol for gout.</b>	<p>Correct: Medication dose decreased to ≤200mg or order cancelled<sup>‡</sup></p> <p><i>Incorrect: medication renewed, dose increased</i></p>	Reduced CrCL: dose ≤ 200 mg/daily
Ibuprofen			He has chronic pain due to osteoarthritis and has been managing it with ibuprofen since 2006. He asks you for a new prescription for his ibuprofen since he is about out and has no more refills. <b>Begin renewing ibuprofen.</b>	<p>Correct: Order cancelled<sup>‡</sup></p> <p><i>Incorrect: medication renewed (any dose)</i></p>	Ibuprofen use not recommended in advanced renal disease

## Reducing prescribing errors through creatinine clearance alert redesign

\*Information in columns 2-4 was provided to the providers as part of the scenario introduction and tasks or was available within the mock EHR system for the fictitious patient. Information in column 5 (Correct/Incorrect Actions) was for researcher use only and was not provided to participants. Figure 1 shows the information presented for each alert design.

†Abbreviations: Est CrCL: estimated creatinine clearance SCr: serum creatinine; BUN: blood urea nitrogen; K+: Potassium

‡Cancelling the medication was correct whether or not an alternative medication was ordered. Any alternative medication could be ordered and no assessment was made concerning the correct or incorrect prescribing of the alternative medication.

## Reducing prescribing errors through creatinine clearance alert redesign

Table 2: Providers' responses to alerts (N=20 providers)

	Spironolactone			Allopurinol			Ibuprofen		
	Original	Redesign	p-value	Original	Redesign	p-value	Original	Redesign	p-value
<b>ACTION TAKEN</b>									
Ordered as is	15	8		16	8		12	4	
Decreased Dose <sup>†</sup>	2	5		3	9		1	1	
Increased Dose	0	0		1	0		0	0	
Did not order	3	7		0	3		7	15	
Correct Action <sup>†</sup>	3	7	0.289	3	12	0.012*	7	15	0.008*
Physicians (n=14)	1	4		3	8		6	10	
Pharmacists (n=4)	2	2		0	2		0	3	
Nurse Practitioner (n=2)	0	1		0	2		1	2	
<b>LAB RESULTS</b>									
Accessed additional laboratory information	5	11	0.109	5	13	0.021*	1	6	0.063
Via 'Labs' tab	5	3 <sup>‡</sup>		5	4 <sup>‡</sup>		1	2	
Via alert link	N/A	10 <sup>‡</sup>		N/A	10 <sup>‡</sup>		N/A	4	

\*Significant McNemar test

<sup>†</sup>Dose reduced to  $\leq 200$ mg for allopurinol was considered correct. Dose reductions of any size for spironolactone and ibuprofen were considered incorrect. Cancelling any of these three medications was correct whether or not an alternative was ordered. See Table 1 for pre-defined correct and incorrect actions.

<sup>‡</sup>2 participants used both the Labs tab and the alert link for spironolactone, and 1 participant used both for allopurinol.

## Reducing prescribing errors through creatinine clearance alert redesign

Table 3: Summary of usability findings for original and redesigned alerts for creatinine clearance

ORIGINAL ALERTS		REDESIGNED ALERTS		
Design Feature	Usability Findings	Redesign Feature	Usability Findings	Potential Design or Safety Implications
Timing: alert appears before the provider selects any specific medication	<p>9 (45%) participants voiced frustration or confusion about the timing of the alert. Example quotes from two participants:  <i>“Why is this popping up now?”</i>  <i>“...I only want to see if it it’s a drug I have to renally adjust.”</i></p> <p>2 (10%) stated they would ignore the alert because it was not relevant for the medication they needed to order.  <i>“I got the usual creatinine alert and I ignored it because it doesn’t really matter for simvastatin.”</i></p>	Timing: alert appears only when the provider has selected a renally dependent drug	No participants voiced frustration or confusion about CrCL alerts being triggered by specific medications	Presenting the alert in association with specific medications reduces confusion.
Text and layout: prose format (e.g, Figure 1A)	<p>3 (15%) participants expressed that the CrCL alerts were difficult to read.  <i>“It’s kind of written like all in one line which doesn’t make it as easy to read.”</i></p>	Text and layout: tabular format and half the number of words used (e.g., Figure 1B)	No participants voiced concerns about readability, but two (10%) provided positive comments. E.g., <i>“...[it’s] easier to read because it’s less wordy...”</i>	Text and layout influences perceptions of CrCL alerts; brief statements are viewed positively and may increase providers’ attention to alerts.
Navigation: ‘OK’ button is only option	No usability issues occurred related to alert navigation.	Navigation: ‘Accept Order’ or ‘Cancel Order’ buttons are options	5 (25%) participants saw the alert and then decided to adjust the dose, but had difficulty figuring out how to do this from the alert. To modify the dose, navigation requires provider to ‘Accept	Alerts should facilitate actions to adjust medication dose. With the redesign (Figure 1.B), there is a risk the provider may inadvertently

## Reducing prescribing errors through creatinine clearance alert redesign

			Order' but then go back and change the order, or 'Cancel Order' and start again with order entry	order or cancel a medication when attempting to adjust the dose.
Results provided for Est CrCL, SCr, and BUN.	A critical usability issue occurred with one participant who viewed the alert and then stated <i>"His kidney function is fine."</i> Another participant stated: <i>"[the creatinine of] 2.4 is the number I zoomed in on....I didn't really read the rest."</i>	Alert displays Est CrCL. Link on alert can be used to access information on SCr and BUN. Link also provides K <sup>+</sup> results, which were added. For displayed lab results reference ranges were also provided.	<ul style="list-style-type: none"> <li>- 6 (30%) participants indicated they liked the ability to access some other lab results from the alert</li> <li>- 5 (25%) vocalized a desire for more information on labs, but did not use the link</li> <li>- Two participants wanted to know the K<sup>+</sup>, when the risk was hyperkalemia with spironolactone, but only one accessed the 'more labs' link</li> <li>- Two participants expected to see liver function tests for the alert related to allopurinol, but this was not provided</li> </ul>	For a given alert, the lab results a provider would like to see may vary widely. It is likely that the lab value(s) presented on the alert interface are most salient for decision-making, and reference ranges should be provided or abnormals clearly indicated. Ideally, alerts should also provide easy access to all available labs.
Only lab results are displayed on the alert	3 (15%) participants indicated it is helpful to have labs in the alert. <i>"Having the estimated creatinine clearance and creatinine's nice when ordering something. But that'd be nice to just simplify that a little bit."</i>	Alert states that creatinine clearance is low, and states medication name and risk	3 (15%) participants (2 physicians, 1 pharmacist) asked for additional references/assistance or dosing guidelines for allopurinol in addition to the labs. <i>"I'm not sure how allopurinol causes hepatotoxicity. So I would probably go to the pharmacist and double check and make sure that creatinine is okay without renal adjustment which is a big issue."</i>	Providing risk information on the alert may help providers identify what additional labs to review. However, labs may not be sufficient for decision-making. Alerts should provide dosing recommendations or easy access to dosing guidelines.



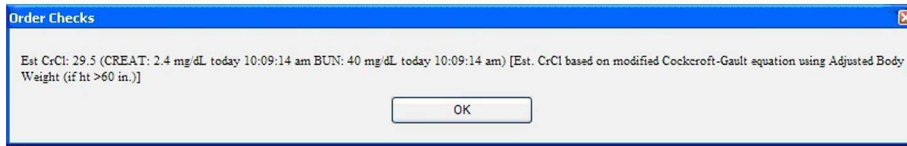
Reducing prescribing errors through creatinine clearance alert redesign

\*Abbreviations: Est CrCL: estimated creatinine clearance SCr: serum creatinine; BUN: blood urea nitrogen; K+: Potassium

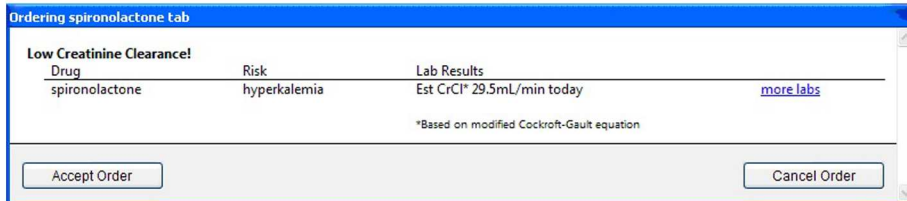
ACCEPTED MANUSCRIPT

Figure 1:

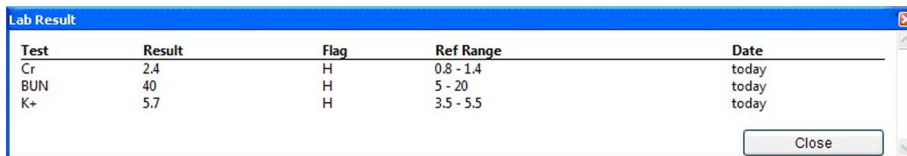
A:



B:



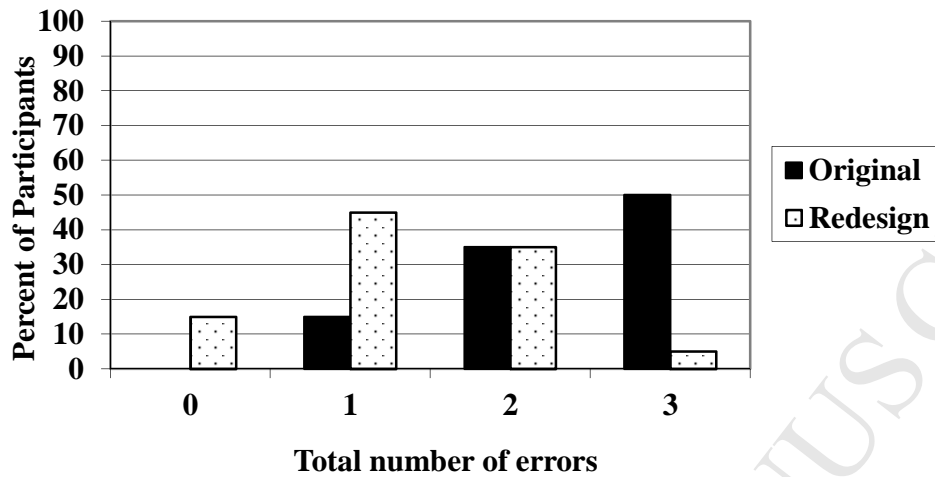
C:



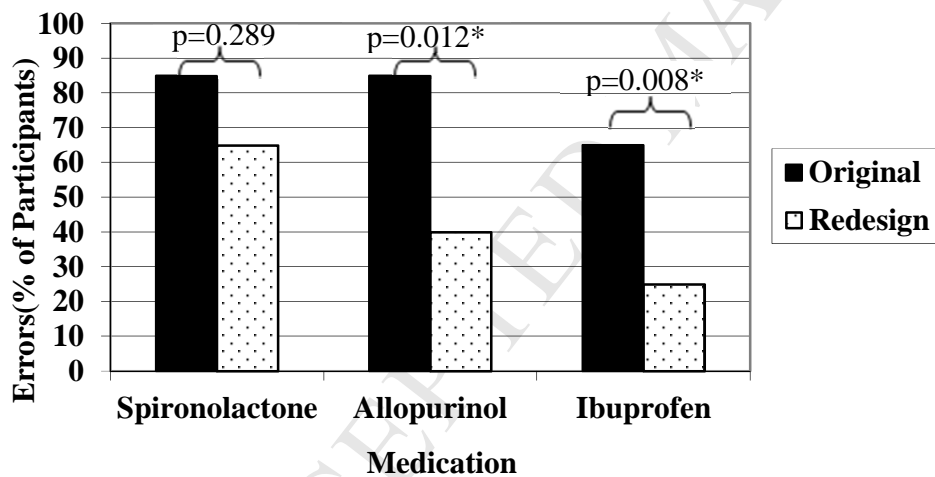
## Reducing prescribing errors through creatinine clearance alert redesign

Figure 2:

A



B



\*Significant difference in prescribing errors between original and redesigned alerts.

### Clinical Significance

- This study provides some of the first evidence on how to design creatinine clearance alerts to promote safety for patients with renal impairment.
- Links to more information within alerts allow providers to more easily view relevant lab results related to renal function.
- Alerts that describe potential adverse events associated with a medication may promote safer prescribing decisions for patients with renal impairment.