UL Website Usability Survey

How long have you worked for IUPUI?

Responses
Total 66
Staff 31
Faculty 26

### Readability of content
- Good: 46.15%
- Fair: 27.69%
- Poor: 6.15%

### Currency of links
- Good: 40%
- Fair: 29.23%
- Poor: 13.85%

### Visual appeal
- Good: 27.69%
- Fair: 38.46%
- Poor: 20%

### Searchability
- Good: 24.62%
- Fair: 44.62%
- Poor: 15.38%

UL Website Usability Survey
Contact yooylee@iupui.edu with questions

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### Organization

- **Good**: 18.46%
- **Fair**: 35.38%
- **Poor**: 29.23%

### Intuitive terminology

- **Good**: 23.08%
- **Fair**: 33.85%
- **Poor**: 18.46%

### Navigation

- **Good**: 36.92%
- **Fair**: 38.46%
- **Poor**: 9.23%

### Content layout

- **Good**: 20%
- **Fair**: 46.15%
- **Poor**: 21.54%

### Use of terms

- **Good**: 27.69%
- **Fair**: 33.85%
- **Poor**: 15.38%
The content of the website meets my expectations.

I am satisfied with how easy it is to use the library website.

It is simple to use the library website.
When I encounter a problem, the provided error messages are helpful.

I am able to complete my work quickly using the library website.

It is easy to find the information I need.
The information (such as directions, page content, and other documentation) provided on the library website is clear.

The library website has all the functions and capabilities I expect it to have.

Overall, I am satisfied with the library website.
Top Buzzwords in Comment

Interface
- Not interesting
- Boring
- Not colorful
- Not intuitive

Content
- Jargon heavy
- Overloaded
- Out-dated
- Broken links

Navigation
- Complicated
- Difficult to use
- Hard to navigate
- Frustrating

Our expectations:
- Simple
- Updated look
- Valuable tool
- Intuitive