A Library’s Journey from Journal Subscriptions to Articles on Demand

Tina Baich

OVGTSV Annual Conference

May 19, 2015
<table>
<thead>
<tr>
<th>G</th>
<th>H</th>
<th>I</th>
<th>J</th>
<th>K</th>
<th>L</th>
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<tbody>
<tr>
<td>Uses:</td>
<td>2013 Cost</td>
<td>Cost per Use</td>
<td>Cost of Doc</td>
<td>Savings with</td>
<td>Running Total:</td>
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<tr>
<td>Articles</td>
<td>[Hx/Gx]</td>
<td>[Hx/Gx]</td>
<td>Delivery @ $30</td>
<td>Doc Del [Hx-Jx]</td>
<td>Savings based on</td>
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<tr>
<td>viewed</td>
<td>[30*Gx]</td>
<td></td>
<td>[30*Gx]</td>
<td>[Hx-Jx]</td>
<td>Cancelling Subscriptions</td>
</tr>
<tr>
<td>or</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>[Hx+L(x-1)]</td>
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<td>$3,240.00</td>
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<td>$97,718.76</td>
</tr>
</tbody>
</table>
Articles on Demand Pilot
The What

- Quicker access to article content outside library subscriptions
- Pilot program with School of Science Faculty
- Using Copyright Clearance Center’s Get It Now service (unmediated)
“Get It Now” pilot service to launch August 18, 2014

IUPUI University Library is piloting a service called “Get It Now” in order to provide School of Science faculty with timely access to journal titles from Elsevier, Springer, Wiley and a number of other publishers.

This service allows you to order and receive copies of journal articles not available in the library’s print or electronic collections without library staff intervention. University Library will absorb the cost of the copies, which ranges from approximately $19 to $50.

In the pilot phase, Get It Now will be available to School of Science Faculty only.

If you have feedback regarding this service, please contact Tina Baich at cbaich@iupui.edu.

How It Works:

1. Locate an article through a library database or ScienceDirect for which full-text is not available. Click on the “Find It” button.
### The How

#### Search criteria:

- **Article:** The mechanics of incremental sheet forming
- **Author:** Jackson, Kathryn
- **Journal:** Journal of materials processing technology
- **ISSN:** 0924-0136
- **Volume:** 209
- **Number:** 3
- **Date:** 02/2009
- **Page:** 1158 - 1174
- **DOI:** 10.1016/j.matprot.2008.03.025

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**Sorry, no electronic full-text is available for this journal. Search IUCAT for print holdings.**

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**Please see additional options below for finding this journal.**

#### Additional options for finding full-text:

- **Check holdings in IUCAT—IU's library catalog** (searches ALL IU Libraries)
  - by ISSN
  - by title
- **Use Interlibrary Loan Services to request from another library:**
  - IUPUI University Library Interlibrary Services
  - IU School of Medicine Libraries Document Delivery
  - University Library of Columbus Interlibrary Services
  - Ruth Lilly Law Library
  - IU School of Dentistry Library Interlibrary Loan Services

**Need Help? Ask a librarian. Select your location:**

- University Library
- IU School of Medicine Libraries
- University Library of Columbus
- Ruth Lilly Law Library
- IU School of Dentistry Library

**Get It Now Pilot for Science Faculty**
The How

<table>
<thead>
<tr>
<th>Search criteria:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Article: Responses of methane production and fermentation pathways to the increased dissolved hydrogen concentration generated by eight substrates in in vitro ruminal cultures</td>
</tr>
<tr>
<td>Author: Wang, M.</td>
</tr>
<tr>
<td>Journal: Animal feed science and technology</td>
</tr>
<tr>
<td>ISSN: 0377-8401</td>
</tr>
<tr>
<td>Volume: 194</td>
</tr>
<tr>
<td>DOI: 10.1016/j.anifeedsci.2014.04.012</td>
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</tbody>
</table>

Content is available via the following links

Coverage Range: 2007 - present
Links to content: Article
Resource: Science Faculty Articles on Demand

More full-text options
Check holdings in IUCAT—IU’s library catalog (searches ALL IU Libraries)
  by ISSN
  by title

Use Interlibrary Loan Services to request from another library:
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  IU School of Medicine Libraries Document Delivery
  University Library of Columbus Interlibrary Services
  Ruth Lilly Law Library
  IU School of Dentistry Library Interlibrary Loan Services

⚠️ Need Help? Ask a librarian. Select your location:
  University Library
  IU School of Medicine Libraries
  University Library of Columbus
  Ruth Lilly Law Library
  IU School of Dentistry Library
The How

IUPUI University Library

Get It Now Service

Welcome to the IUPUI University Library Get It Now service (beta)!

- Currently available to School of Science Faculty only.
- Order articles not available in library collections without library staff mediation.
- University Library pays the cost ($19-$50) of the article purchase.
- Receive PDF of the ordered article via email within 1-2 hours for most requests (maximum delivery time is 8 hours).

Click Continue to login.

(School of Science faculty will be directed to the Get It Now service following login. Other users will be directed to University Library's Interlibrary Loan (ILL) service to submit an ILL request. Requests are generally filled within 1 to 2 business days.)
The How

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The How
Get It Now Pilot Feedback

Please share your feedback on University Library's Get It Now pilot service. You may also use this form to request assistance.

Have you tried to order an article using the Get It Now service?: *
- Yes
- No

If so, were you successful?:
- Yes
- No

If you were successful, how long did delivery take?:

If you were unsuccessful, please describe your experience:

Please include as much information as possible including the article citation, where you were (i.e. home, office), what device and browser you were using, when you made your attempt, and any error message you might have received.

Additional Feedback:

Would you like someone to contact you?: *
- Yes
- No

IUPUI E-Mail Address:

Your Department: *
- Select-

Screenshots:
Browse... No file selected.

If you need assistance and are able to capture screenshots, please upload them here.
Overcoming Challenges
TIME TO BUY

99
54
$29.38
2:17
Use by Department

- Biology
- Math
- Geology
- Psychology
- Chemistry
- Physics
- Computer Science
Use by Subject (Top 10)

- Earth Sciences
- Math
- Chemistry
- Psychology
- Biochemistry/Molecular Biology
- Business
- Medicine
- Neuroscience
- Environmental Science
- Physics
Purchases by Year of Publication
The Survey

Articles on Demand (Get It Now) Pilot Survey

This survey is intended to assess the Articles on Demand (Get It Now) pilot service offered to School of Science faculty by IUPUI University Library beginning September 2014. The survey consists of 9 questions and should take 5-10 minutes to complete. Your responses are confidential and will be reported in the aggregate in any subsequent presentations or publications. Your participation in this survey is entirely voluntary. For questions about this survey, please contact Tina Baich at cbaich@iupui.edu.

*1. By selecting yes, you affirm that you have read and understand the consent document above and voluntarily agree to participate in this survey.

☐ Yes
Respondents by Department / Program

- Biology: 1, 6%
- Chemistry & Chemical Biology: 3, 17%
- Computer & Information Science: 1, 6%
- Earth Sciences: 2, 12%
- Forensic & Investigative Sciences: 2, 12%
- Mathematical Sciences: 2, 12%
- Neuroscience: 1, 6%
- Physics: 2, 11%
- Psychology: 1, 6%
- Other: 1, 6%
- No Answer: 1, 6%
Did you receive the documentation?

- Yes: 8, 47%
- No: 7, 41%
- I don't know: 2, 12%
Documentation was clear

- Strongly agree: 3
- Agree: 5
- Neutral: 2
- Disagree: 1
- Strongly disagree: N/A
- N/A: 7
The articles I purchased was…

- delivered in a timely manner.
- useful to my research and/or teaching.
- worth the average per article cost of $29.38.
If this service had not been available, I would have requested the article through ILL.
I will use the Articles on Demand service in the future.
I would recommend Articles on Demand to a colleague.
The cost per article seems to be high.

…While it seems expensive to pay $30 per article, this fee may be very small compared to the cost of an annual subscription or the cost of ILL.

It is a good service, but a little pricey. Not much different than buying directly from the publishers.
This service is great!
Please continue it and expand it!

Excellent service
It was a great resource for me.
$179,753.55

.6%

$1,225
Mom is the future.
Photo credits

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“IUPUI Library” by Tom Haymes is licensed under CC-BY-NC-SA 2.0

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“3/366: "There are years that ask questions and years that answer." ~ Zora Neale Hurston ~” by theunquietlibrarian is licensed under CC BY-NC 2.0