A survey was designed for Four County Counseling Center (4CCC) in Logansport, Indiana order to assess how staff felt about coworkers and leadership, the atmosphere of 4CCC, burnout and work load, changes at 4CCC, and interactions with one’s supervisor.

After sending out a survey to staff concerning morale, we analyzed the results and sent findings back to the mental health agency in hopes of improving the overall staff morale.

Most responses indicated positive attitudes. However, staff reported decreases in morale in the past 6 months and poor communication.

In open-ended questions, we found that while 31.3% of staff felt their supervisors communicated well, 31.6% felt their supervisors could improve.

The leaders at 4CCC were very appreciative of the work that went in to this project, and have started planning changes to address worker concerns, including training for supervisors.