International ILL: A Global Perspective on Resource Sharing

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Overview

• Purpose of STARS International ILL Committee:
  ➢ To evaluate trends in international interlibrary loan (ILL) and resource sharing, to develop materials and resources for international ILL practitioners, and to promote international ILL resource sharing efforts.

• 2007 US Survey Findings:
Getting the Word Out!

- Listservs:
  - ILL-L
  - Stars-L
  - IFLA-L
  - IFLA Doc Del
  - Arie-L
  - CircPlus
  - LLAMA-L
  - LLAMA-SASS-L
  - RUSA-L
  - Doc Libs Australia

- Direct Contact:
  - Libraries sharing with their international contacts
  - Bookmarks in foreign languages
  - Email to National Libraries
Demographics
Total Responses by Continent

North America: 53%

Europe: 33%

Asia: 4%

Australia & Oceania: 8%

Africa: 2%

Central or South America: 0%
<table>
<thead>
<tr>
<th>Country</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td>246</td>
</tr>
<tr>
<td>Canada</td>
<td>47</td>
</tr>
<tr>
<td>Australia</td>
<td>37</td>
</tr>
<tr>
<td>Sweden</td>
<td>36</td>
</tr>
<tr>
<td>Italy</td>
<td>29</td>
</tr>
<tr>
<td>Norway</td>
<td>27</td>
</tr>
<tr>
<td>Denmark</td>
<td>22</td>
</tr>
<tr>
<td>Germany</td>
<td>15</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>15</td>
</tr>
<tr>
<td>New Zealand</td>
<td>8</td>
</tr>
</tbody>
</table>
Type of Libraries

- University: 58%
- College: 9%
- Public: 6%
- State or Provincial: 2%
- National: 7%
- Medical / Health: 6%
- Special: 5%
- Other (please specify): 6%
- Law: 1%

* School (Primary & Secondary) 0% with 1 response.
Overall Volume of Requests

- **Borrow Returnables**
- **Borrow Non-Returnables**
- **Lend Returnables**
- **Lend Non-Returnables**
Volume of International Requests

![Graph showing the volume of international requests for borrowing and lending. The graph has categories ranging from 'None' to 'Over 2500' with frequency counts and bars indicating the number of requests.]
Borrowing
Types of Materials Requested Internationally

- **Returnables**: 8%
- **Non-returnables**: 10%
- **Both**: 82%
Continents from Which Libraries Will Borrow

- Europe: 61%
- North America: 21%
- Australia & Oceania: 12%
- Asia: 5%
- Africa: 1%
- Central or South America: 0%
<table>
<thead>
<tr>
<th>Country</th>
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<th>Country</th>
<th>Country</th>
</tr>
</thead>
<tbody>
<tr>
<td>US</td>
<td>Sweden</td>
<td>Australia</td>
<td>Canada</td>
<td>Denmark</td>
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<td>Norwegian</td>
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<tr>
<td>Region</td>
<td>Country 1</td>
<td>Country 2</td>
<td>Country 3</td>
<td>Country 4</td>
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</tr>
<tr>
<td>North America</td>
<td>🇬🇧</td>
<td>🇦🇺</td>
<td>🇩🇪</td>
<td>🇳🇴</td>
</tr>
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<td>🇫🇷</td>
<td>🇨🇳</td>
<td>🇪🇸</td>
</tr>
<tr>
<td>Europe</td>
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<td>🇬🇧</td>
<td>🇳🇴</td>
<td>🇸🇪</td>
</tr>
<tr>
<td>Australia &amp; Oceania</td>
<td>🇦🇺</td>
<td>🇺🇸</td>
<td>🇬🇧</td>
<td>🇩🇪</td>
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<tr>
<td>Asia</td>
<td>🇺🇸</td>
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<td>Africa</td>
<td>🇺🇸</td>
<td>🇦🇺</td>
<td></td>
<td></td>
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<tr>
<td>South/Central America</td>
<td></td>
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</tbody>
</table>
Hard to Obtain Materials

- Copies of rare or older materials: 182
- Local dissertations: 164
- CD/Audio media: 147
- Electronic books: 146
- Video/Film media: 141
- Serials (bound volumes/issues): 114
- Microforms: 67
- Music scores: 63
- Other: 54
- Books: 43
## Fees to Users

<table>
<thead>
<tr>
<th>No fees or charges</th>
<th>Standard fee or flat rate</th>
<th>All costs incurred</th>
<th>Shipping costs only</th>
<th>Only costs above our regular limit</th>
<th>Only for some users</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Domestic</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>445</td>
</tr>
<tr>
<td>63.1% (281)</td>
<td>24.9% (111)</td>
<td>4.0% (18)</td>
<td>2.0% (9)</td>
<td>7.0% (31)</td>
<td>10.3% (46)</td>
<td></td>
</tr>
<tr>
<td><strong>International</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>416</td>
</tr>
<tr>
<td>48.8% (203)</td>
<td>30.0% (125)</td>
<td>9.4% (39)</td>
<td>5.8% (24)</td>
<td>6.7% (28)</td>
<td>8.7% (36)</td>
<td></td>
</tr>
</tbody>
</table>
Lending
Types of Materials Lent Internationally

- Returnables, 3.7%
- Non-returnables, 11.4%
- Both, 84.9%
Volume of International Lending

![Bar chart showing the volume of international lending with different percentage changes.]

- **Receive**:
  - Up 30% or More: 30
  - Up 20%: 20
  - Up 10%: 10
  - No Change: 0
  - Down: 0
  - Down 10%: 0
  - Down 20%: 0
  - Down 30% or More: 0

- **Fill**:
  - Up 30% or More: 30
  - Up 20%: 20
  - Up 10%: 10
  - No Change: 0
  - Down: 0
  - Down 10%: 0
  - Down 20%: 0
  - Down 30% or More: 0
## Reasons for Change

<table>
<thead>
<tr>
<th>Increased Volume</th>
<th>Decreased Volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Visibility of holdings through online tools</td>
<td>• Copyright and licensing restrictions</td>
</tr>
<tr>
<td>• New membership in resource sharing networks</td>
<td>• Prohibitive shipping costs</td>
</tr>
<tr>
<td>• Ease and speed of electronic delivery</td>
<td>• Greater availability of online resources</td>
</tr>
<tr>
<td></td>
<td>• Payment options</td>
</tr>
</tbody>
</table>
Countries to Which Libraries Will Lend

- Canada: 138
- Australia: 112
- United Kingdom: 112
- United States: 99
- Denmark: 91
- Germany: 51
- France: 38
- Norway: 37
- Sweden: 37
- New Zealand: 36
- Japan: 21
- Finland: 19
- Italy: 18
- Spain: 18
- South Africa: 17
- Estonia: 15
- Netherlands: 15
- Czech Republic: 14
- Korea, South: 14
- China: 13
- Turkey: 11
- Hungary: 10
Countries to Which Libraries Will Not Lend

- Mexico: 6
- Afghanistan: 4
- Australia: 4
- Korea, North: 4
- United States: 4
- China: 3
- Italy: 3
- South Africa: 3
- Canada: 2
- Egypt: 2
- France: 2
- Iran: 2
- Iraq: 2
- Libya: 2
- Russia: 2
- Spain: 2
- Turkey: 2
Copyright & Licensing Restrictions

• 20.3% don’t deliver non-returnables electronically
• 42.3% can’t supply non-returnables because of copyright
Fees

- No higher than domestic: 52%
- Higher for all transactions: 12%
- Higher for non-returnables only: 19%
- Higher for returnables only: 15%
- Only shipping charges: 2%
Payment Options

- IFLA Vouchers: 22%
- OCLC IFM: 19%
- Reciprocal agreements: 11%
- Credit cards: 10%
- Checks in local currency: 3%
- Checks in foreign currency: 3%
- Cash: 5%
- Int'l Reply Coupons: 3%
- Deposit accounts: 2%
- Electronic fund transfers: 2%
- DOCLINE EFTS: 13%
- Other: 7%
Communications

• Top methods for receiving requests:
  ➢ E-mail (86.1%)
  ➢ OCLC (56.4%)
  ➢ Fax (32.9%)
  ➢ Mail (31.4%)

• Only 35.7% have lending policies posted on library web site

• 58.8% do not routinely refer requests to other lenders when unable to supply
Conclusion
Comparison

<table>
<thead>
<tr>
<th>2007 survey of US libraries</th>
<th>2011 survey of international libraries</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Over 50% have annual volume of less than 5,000</td>
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</tr>
<tr>
<td>• 94% borrow and lend internationally</td>
<td>• 87.3% borrow internationally</td>
</tr>
<tr>
<td>• Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend</td>
<td>• 86.9% lend internationally</td>
</tr>
<tr>
<td>• Videos/Films, Books more than 100 years old, &amp; Dissertations identified as most difficult to borrow</td>
<td>• Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend</td>
</tr>
<tr>
<td></td>
<td>• Copies of rare or older materials, Dissertations, &amp; CD/Audio media identified as most difficult to borrow</td>
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</tbody>
</table>
Summary

• Level of international ILL activity
  ➢ 51% reported an increase of at least 10%
  ➢ Visibility of collections

• Online lending policies
  ➢ Only 35.7% make available on library website

• Next step
  ➢ Separate analysis of US and non-US data
Questions?

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